

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Timothy W. Giralдин, et al.  
Title: QUEUE MANAGEMENT SYSTEM  
AND METHOD  
Appl. No.: 10/717,052  
Filing Date: November 18, 2003  
Examiner: Bangachon, William L.  
Art Unit: 2612  
Confirmation No.: 7452

**REPLY AND AMENDMENT TRANSMITTAL**

Mail Stop AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Transmitted herewith is:

- ☒ A Reply and Amendment in the above-identified application
- ☒ Terminal Disclaimer

Small Entity status under 37 C.F.R. § 1.9 and § 1.27 has been established.

Applicant hereby petitions for an extension of time under 37 C.F.R. §1.136(a) for the total number of three (3) months checked below:

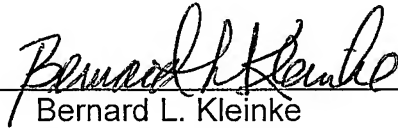
<input checked="" type="checkbox"/> Extension for response filed within the third month:	<u>\$1,020.00</u>
<input checked="" type="checkbox"/> Terminal Disclaimer under 37 CFR 1.20(d)	<u>\$130.00</u>
SUBTOTAL:	<u>\$1,150.00</u>
<input checked="" type="checkbox"/> Small Entity Fees Apply (subtract ½ of above):	<u>\$575.00</u>
<b>TOTAL FEE:</b>	<b><u>\$575.00</u></b>

- ☒ The Commissioner is hereby authorized to charge any additional fees which may be required either now or in the future regarding this application under 37 C.F.R. §§ 1.16-1.17, or credit any overpayment, to the Deposit Account No. 502635 of DUCKOR SPRADLING METZGER & WYNNE. Should no proper payment be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to the Deposit Account No. 502635 of DUCKOR SPRADLING METZGER & WYNNE. If any charges or fees must be paid in connection with the foregoing, concurrent or future communication (including, but not limited to, the payment of an extension fee or issue fees), or if any overpayment is to be refunded in connection with the above-identified application, any such charges or fees, or any such overpayment may be respectfully paid out of, or into, the Deposit Account No. 502635 of DUCKOR SPRADLING METZGER & WYNNE. If any such payment also requires a petition or extension request, please construe this authorization to pay as the necessary petition or request, which is required to accompany the payment.

Please direct all correspondence to the undersigned attorney or agent at the address indicated below.

Respectfully submitted,

Date: August 20, 2007  
DUCKOR SPRADLING METZGER & WYNNE  
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San Diego, California 92103  
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Email Address: [kleinke@dsmwlaw.com](mailto:kleinke@dsmwlaw.com)

By:   
Bernard L. Kleinke  
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